

Job notification

Designation: Junior Associate (Referral & emergency care)

Background: ARTH's work in delivering primary health care, including care for chronic conditions and older persons that need specialized laboratory investigations, specialist opinion, inpatient care, elective surgery or rehabilitation.

ARTH's 24x7 services generate demands for emergency referral and admission for maternal and newborn complications, and follow up and support to such families.

All users need varying degrees of support with navigating clinics, labs and hospitals, and negotiating care, some might need social and economic support.

Need

Elective referral support – for accessing clinics, labs, hospitals, surgery (eg. cataract)

Emergency referral support – for accessing emergency room care, admission, blood transfusion, cesarean surgery, ward stay, discharge; coping with death.

Job Profile

General: establish networks and working relationships with laboratories, clinics, hospitals and transport officers – formal referral arrangements, fees, mode of payment and timeliness of services

Elective referral support – meet and accompany referred persons, reimburse applicable costs based on eligibility.

Emergency referral support: Assist in arranging for admission, support family during surgery, blood transfusion, hospital stay. Assess vulnerability and provide additional assistance including reimbursements as needed.

Duty station: Udaipur city with own 2-wheeler, should be able to reach hospital day or night

Education: MSW or equivalent through a direct course and satisfactory internship; minimum 2 years experience

Skills

- Interpersonal communication, patience and sensitivity to people in distress
- Ability to counsel and support families and to negotiate on their behalf
- Ability to carry out assessments of social, economic, educational and decision making vulnerability, and to act on redressing them in acute situations
- Ability to document social case histories

Should acquire early on the job

- Knowledge of different departments and labs in key hospitals of Udaipur
- Knowledge of broad line of action for key emergency and elective referral conditions

Application form for applying: <https://arth.in/wp-content/uploads/2012/04/Job-Application-Form.pdf>

Email filled application form: hr@arth.in

Last date for applying: 30 August 2021